

JSHAN PAWAR <Roshan.Pawar@tatacommunications.com>  
 : muwassil shaikh <muwassilshaikh@ternaengg.ac.in>

Sat, Dec 22, 2018 at 9:41

:: Terna Procurement <procurement@ternatrust.org>, Manoj Kokate <manojkokate@ternaengg.ac.in>, "sales@jdfinfotech.co.in" <sales@jdfinfotech.co.in>, Karan Singh <karan.singh@tatacommunications.com>, Kunal Roy <kunal.Roy@tatacommunications.com>, Feroz Khan <Feroz.Khan@tatacommunications.com>, Subir Banerjee <subir.banerjee@tatacommunications.com>



**TATA COMMUNICATIONS**

**Link Handover Note**

Dear Sir,

TATA communications is pleased to inform you that below mention link is successfully delivered and ready for use. Circuit details are regenerated for your easy reference. Please confirm the acceptance of the link.

Order ID	CKT ID	Address Details	Circuit Detail's
750269	091NAVI030032854406	Plot No 12 Sector 22 Opp Nerul Railway Station Phase II Nerul West Navi Mumbai,400706,Navi Mumbai,Maharashtra India 400706	Order Type : NEW
			Service Type: ILL
			Last Mile : ONNET WIRELINE
			Last Mile Speed : 100MBPS
			Port Speed : 100MBPS

**Other Circuit Details**

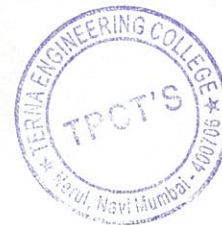
CPE IP -59.164.67.218

Gateway -59.164.67.217

SUBNET - 255.255.255.252

LAN Pool - 59.164.65.192/29

Mux Details :- MUMB\_TERNA\_NERL\_01(172.23.122.52)#1-7-5 (PORT NO.-5)



*[Signature]*  
**PRINCIPAL**  
 Terna Engineering College  
 Nerul, Navi Mumbai - 400 706.

**Service commissioning Notice:** As per the terms and conditions governing this service, you have 2 business days to test the service and notify Tata Communications in writing of its acceptance or non-acceptance. Failure to notify Tata Communications in stipulated time would be deemed to constitute your company's acceptance of the Service. In such a case, billing would commence on the Commissioning Date.

**In case you are not using the circuit immediately after accepting it, please contact me at least 48 hours before placing the circuit in service to help you test your services in accordance with your application requirements.**

Thanks & Regards,

Roshan Pawar 

Service Delivery & Customer Services

 (91) (22) 66082824 Direct | 522824 PABX | (91) 8169990657 Mobile

Escalation Level 1||Karan Singh||+91-9223378222|| karan.singh@tatacommunications.com

Escalation Level 2||Subir Banerjee||+91-9223311213|| subir.banerjee@tatacommunications.com

Escalation Level 3||Kunal Roy||+91-9810002836|| Kunal.Roy@tatacommunications.com

**TATA COMMUNICATIONS**

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Save a tree...

**Note :** Above Escalation Matrix is only for Service Delivery related issues: For any link down cases please contact below Help Desk , details hearwith :

**Corporate Helpdesk**

Customer Service and Operations || Email ID: corp.helpdesk@tatacommunications.com (No : XXXX) | 24\*7 Helpdesk Contact: (India TFN # 1800 2660 660), (US TFN # 1866 937 8765)  
Tata Communications Limited, Pune-Alandi Road,  
Dighi, Pune-411015  
India.

**From:** muwassil shaikh <muwassilshaikh@ternaengg.ac.in>

**Sent:** 21 December 2018 10:26

**To:** ROSHAN PAWAR <Roshan.Pawar@tatacommunications.com>

**Cc:** Terna Procurement <procurement@ternatrust.org>; Manoj Kokate <manojkokate@ternaengg.ac.in>; sales@jdfinfotech.co.in; Karan Singh <karan.singh@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Feroz Khan <Feroz.Khan@tatacommunications.com>

**Subject:** Re: Order Verification Document ::091NAVI030032854406\_750269/Terna Engineering College/NEW FROM BPS

Dear Roshan,

Please send your person in day time.



  
**PRINCIPAL**  
Terna Engineering College  
Nerul, Navi Mumbai - 401006.

Sir,

Seems there were issue with device which was installed so team will going to visit on tomorrow for new MUX installation. Please Support to arrange access.

Thanks & Regards,

Roshan Pawar 

Service Delivery & Customer Services

 (91) (22) 66082824 Direct | 522824 PABX | (91) 8169990657 Mobile

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Tata Communications Limited, Pune-Alandi Road,  
Dighi, Pune-411015  
India.

**From:** muwassil shaikh <muwassilshaikh@ternaengg.ac.in>

**Sent:** 18 December 2018 21:24

**To:** ROSHAN PAWAR <Roshan.Pawar@tatacommunications.com>

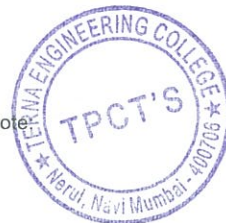
**Cc:** Terna Procurement <procurement@ternatrust.org>; Manoj Kokate <manojkokate@ternaengg.ac.in>; sales@jdinfotech.co.in; Karan Singh <karan.singh@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Feroz Khan <Feroz.Khan@tatacommunications.com>

**Subject:** Re: Order Verification Document ::091NAVI030032854406\_750269/Terna Engineering College/NEW = 100MBPS

OK

On Tuesday, December 18, 2018, ROSHAN PAWAR <Roshan.Pawar@tatacommunications.com> wrote:

Dear Sir,



  
**PRINCIPAL**  
Terna Engineering College  
Nerul, Navi Mumbai - 400 706.

Engineer Name:

1→Prakash Trivedi (9223356513)

2→Debasis Sahu (8976798464)

3→Abhishek Agarwal 9223399007

4→ Shekhar Jagtap (8169794700)

5→ Sachin Gambhir (7208172292)

6→Ketan Waghmare 9892261482

7-> Pramod Patil 9833993148

AT Testing team 12 PM to 9 PM:

1→ Sachin Gambhir (7208172292)

3→ Ketan Waghmare 9892261482

4-> Shekhar Jagtap (8169794700)

Request to support arrange access at Common FMS/Telecomm room inside building premises.

Request also to confirm the access availability for Mux AT testing & node integration along with = contact details.

Thanks & Regards,

Roshan Pawar 

Service Delivery & Customer Services

 (91) (22) 66082824 Direct | 522824 PABX | (91) 8169990657 Mobile

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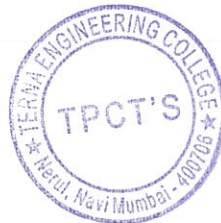
Escalation Level 3||Kunal Roy||+91-9810002836|| Kunal.Roy@tatacommunications.com

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PRINCIPAL  
Terna Engineering College  
Nerul, Navi Mumbai - 400 706.

Dighi, Pune-411015  
India.

**From:** ROSHAN PAWAR

**Sent:** 17 December 2018 14:38

**To:** muwassil shaikh <muwassilshaikh@ternaengg.ac.in>

**Cc:** Manoj Kokate <manojkokate@ternaengg.ac.in>; sales@jdfinfotech.co.in; Karan Singh <karan.singh@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Feroz Khan <Feroz.Khan@tatacommunications.com>; Terna Procurement <procurement@ternatrust.org>

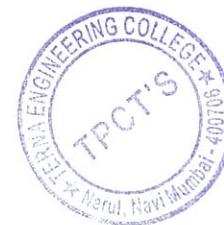
**Subject:** RE: Order Verification Document ::091NAVI030032854406\_750269/Terna Engineering College/NEW = 100MBPS

Sir,

Below are project plan.

SN	Activity Name	Start date	End Date	status
1	OSP and fiber completion			Completed
2	Fiber Testing			Completed
3	Mux installation	17-Dec-18	18-Dec-18	Pending
5	Mux integration PE	19-Dec-18	21-Dec-18	Pending
6	Node Uploading	22-Dec-18	24-Dec-18	Pending
6	Bandwidth/IP Allocation	25-Dec-18	27-Dec-18	Pending
8	Circuit Mapping	28-Dec-18	30-Dec-18	Pending
9	Configuration	31-Dec -18	01-Jan-19	Pending
9	Link testing and Cabling//Handover	02-Jan-19	03-Jan-19	Pending

Rest assured, the delivery has been set on high priority & will be completed ASAP



  
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Terna Engineering College  
Nerul, Navi Mumbai - 400 706.

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Tata Communications Limited, Pune-Alandi Road,  
Dighi, Pune-411015  
India.

**From:** muwassil shaikh <muwassilshaikh@ternaengg.ac.in>

**Sent:** 17 December 2018 13:33

**To:** ROSHAN PAWAR <Roshan.Pawar@tatacommunications.com>

**Cc:** Manoj Kokate <manojkokate@ternaengg.ac.in>; sales@jainfotech.co.in; Karan Singh <karan.singh@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Feroz Khan <Feroz.Khan@tatacommunications.com>; Terna Procurement <procurement@ternatrust.org>

**Subject:** Re: Order Verification Document ::091NAVI030032854406\_750269/Terna Engineering College/NEW = 100MBPS

Dear Sir,

Our target date is 21st December 2018, please send timeframe of Link delivery handover.

Please do the needful.

Regards,

On Mon, Dec 17, 2018 at 12:03 PM ROSHAN PAWAR <Roshan.Pawar@tatacommunications.com> wrote:

Sir,

We are planning for MUX installation today and tomorrow. Request you to arrange access.



  
**PRINCIPAL**  
Terna Engineering College  
Nerul, Navi Mumbai - 400 706.

Roshan Pawar

Service Delivery & Customer Services

(91) (22) 66082824 Direct | 522824 PABX | (91) 8169990657 Mobile

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Tata Communications Limited, Pune-Alandi Road,  
Dighi, Pune-411015  
India.

**From:** Manoj Kokate <manojkokate@ternaengg.ac.in>

**Sent:** 12 December 2018 17:22

**To:** sales@jdinfotech.co.in

**Cc:** ROSHAN PAWAR <Roshan.Pawar@tatacommunications.com>; Karan Singh <karan.singh@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Feroz Khan <Feroz.Khan@tatacommunications.com>; muwassil shaikh <muwassilshaikh@ternaengg.ac.in>; Terna Procurement <procurement@ternatrust.org>

**Subject:** Re: Order Verification Document ::091NAVI030032854406\_750269/Terna Engineering College/NEW = 100MBPS

Sir,

TATA lease line should be up by 25 December 2018.

Please plan accordingly.

Thanks


Manoj

On Wed, Dec 12, 2018 at 10:04 AM sales@jdinfotech.co.in <sales@jdinfotech.co.in> wrote:

++ Manoj Kokate

Roshan pls coordinate with Manoj for further communication.



  
PRINCIPAL  
Terna Engineering College  
Nerul, Navi Mumbai - 400 706.

Hello,

Kindly find below team details:

1. Sunil Jadhav 9049438881 (OSP FE).
2. Vaman Ughade 8850846100 (OSP FE).

Thanks & Regards,

Roshan Pawar 

Service Delivery & Customer Services

 (91) (22) 66082824 Direct | 522824 PABX | (91) 8169990657 Mobile

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Tata Communications Limited, Pune-Alandi Road,  
Dighi, Pune-411015  
India.

From: Sales@jdninfotech.co.in <Sales@jdninfotech.co.in>


Sent: 11 December 2018 14:03

To: ROSHAN PAWAR <Roshan.Pawar@tatacommunications.com>; muwassilshaikh@terna.ac.in

Cc: Karan Singh <karan.singh@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Feroz Khan <Feroz.Khan@tatacommunications.com>

Subject: RE: Order Verification Document ::091NAVI030032854406\_750269/Terna Engineering College,NEW Navi Mumbai



  
**PRINCIPAL**  
Terna Engineering College  
New Navi Mumbai - 400 706.



Permission available. Please confirm name of FE assigned for Survey..

**From:** ROSHAN PAWAR [mailto:Roshan.Pawar@tatacommunications.com]  
**Sent:** Tuesday, December 11, 2018 12:34 PM  
**To:** muwassilshaikh@terna.ac.in; Sales@jainfotech.co.in  
**Cc:** Subir Banerjee; Karan Singh; Kunal Roy; Kanaiyalal Panchal  
**Subject:** RE: Order Verification Document ::091NAVI030032854406\_750269/Terna Engineering College/NEW = 100MBPS

Hello,

Site survey planned for tomorrow. Please Support to arrange access.

Thanks & Regards,

Roshan Pawar 

Service Delivery & Customer Services

 (91) (22) 66082824 Direct | 522824 PABX | (91) 8169990657 Mobile

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Tata Communications Limited, Pune-Alandi Road,  
Dighi, Pune-411015  
India.

**From:** ROSHAN PAWAR  
**Sent:** 07 December 2018 17:22  
**To:** muwassilshaikh@terna.ac.in  
**Cc:** Subir Banerjee <subir.banerjee@tatacommunications.com>; Karan Singh <karan.singh@tatacommunications.com>; Kunal Roy <Kunal.Roy@tatacommunications.com>; Kanaiyalal Panchal



  
**PRINCIPAL**  
Terna Engineering College  
Nerul, Navi Mumbai - 400 706.



**TATA COMMUNICATIONS**



Dear Sir,

Thank you for choosing Tata Communications as your trusted Partner.

I am ROSHAN PAWAR your Program Manager from Tata Communications Ltd. and your single point of contact for all Service Delivery activities throughout the implementation phase of this order. Please feel free to contact me if you require any clarification related to the order. I shall be happy to assist you.

To execute the order as per the desired schedule, it is important for us to verify the requirements as per the Customer Order Form[COF] signed by you. Please find below High-level Order Verification Checklist and Project Milestones for this order. Kindly verify below details and share the missing information within 2 working days. In case of no response, we will proceed with delivery as per signed contract.

Order Verification Checklist:

Customer Name	Site Address	Local Site Contact as per the COF (Name, Email and Phone number)	Tata Communications Order Id.	Local loop Port Bandwidth	Interface Bandwidth	Last Service mile	Pri/Sec Product	Order type	Mgmt. type	CPE Model	CPE Ordered on TCL	Card module, licenses details and mounting kit if any	Rental/Sale
	End A      End B												
<p style="text-align: right;">   <b>PRINCIPAL</b>  <b>Terna Engineering College</b>  <b>Nerul, Navi Mumbai - 400 706.</b> </p>													
<p style="text-align: center;">  </p>													
Terna	Plot No 12 Sector 22	Tata Communications Ltd,	Muwassil	091NAVI030032654406_750269	100MBPS	100MBPS	1000-	MAN STDILL SINGLE NEW	Unmanaged	NA	NA	NA	NA

Demarcation:

Site Name

||Muwassil Ahmed Shaikh||

TPCT's Terna Engineering College,

Nerul, Navi Mumbai-400706

+91-22-61115462; 9970047092

**TERNA PUBLIC CHARITABLE TRUST**

Terna Engineering College Campus,

Sector 22, Phase II , Opposite Nerul Railway Station

Nerul (West), Navi Mumbai 400706

www.ternatrust.org | 022 61115449

[Muwassil Ahmed Shaikh]

TPCT's Terna Engineering College,

Nerul, Navi Mumbai-400706

+91-22-61115462; 9970047092



A handwritten signature in blue ink, appearing to be "S. S. Shaikh".

**PRINCIPAL**  
Terna Engineering College  
Nerul, Navi Mumbai - 400 706.

Sector 22, Phase II , Opposite Nerul Railway Station

Nerul (West), Navi Mumbai 400706

www.ternatrust.org | 022 61115449



  
PRINCIPAL  
Terna Engineering College  
Nerul, Navi Mumbai - 400 706.

## CUSTOMER ORDER FORM

COF ref. no.: IAS100522DZEQI69  
Parent Reference ID: 2398511

Contracting Information				
Customer Contracting Information				
Customer Contracting Entity:	Terna Engineering College			
Address:	Plot 12 Sector-22 Opposite Nerul Railway Station Phase-II			
State:	Maharashtra			
City:	Navi Mumbai	Country:	India	Pin/Zip:
Contact person:	Muwassil Ahmed Shah			
Contact No.:	+91-9970047092	Email ID:	muwassilshaikh@ternaengg.ac	
GST Number	No Registered GST			

Supplier Contracting Information				
Supplier Contracting Entity:	Tata Communications Limited			
Supplier Notice Address:	Vsb Mahatma Gandhi Road Fort, Mumbai, MAHARASHTRA, 400001, India			
Account Manager	Pravin bhole			
Contact No.:	+91 9223340388	Email ID:	pravin.bhole@tatacommunications.com	
GST Number	27AAACV2808C1ZP			

Billing Payments			
Billing Method	Advance	Billing Frequency	Monthly
Payment Term(from date of invoice)	30 Days	Billing Currency	INR
Payment Currency	INR	Invoice Method	Paper/Electronic
Credit Limit	1,44,333.33	Deposit Amount/ FBPA (If Any)	0
<b>Send Invoice To :-</b>			
Name:-	Muwassil Ahmed Shah		
Contact No.:	+91-9970047092	Email ID:	muwassilshaikh@ter
Address:-	Plot No. 12, Sector-22, Opp. Nerul Railway Station,Phase-II, Nerul (W), Navi Mumbai Maharas		

Order Details	
Order No	IAS100522DZEQI69



**PRINCIPAL**  
Terna Engineering College  
Nerul, Navi Mumbai - 400 706.

Commercials					
Scope and commercials for product:					IAS -Single Internet Access
S.No.	Service Type	Speed	Chargeable Item	HSN Code	Price
					ARC
1	Fixed				
			Primary		
		300 Mbps	Fixed Port Charges	998414	8,37,000
			Additional IP Charges	998414	29,000.00
			<b>Sub Total</b>		<b>8,66,000</b>
<b>Total</b>			INR		<b>8,66,000</b>

Charges					
Total Charges	Recurring charges (tax excluded)		One time charges (tax excluded)		Total contract value
	INR	8,66,000.00	INR	0.00	INR 17,32,000.00

Demarcation Details	
Building Name	
Floor	
Room	
Rack	



  
**PRINCIPAL**  
 Terna Engineering College,  
 Nerul, Navi Mumbai - 400 706.

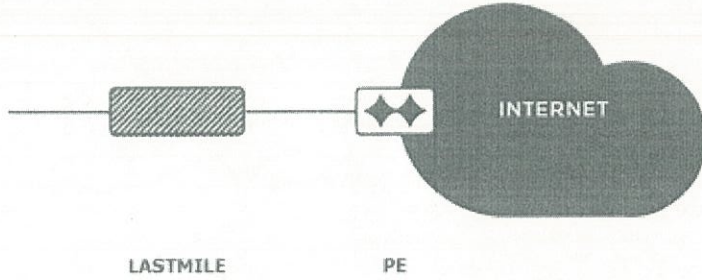
### Solution - Internet Access

#### Solution Details

Last Mile: Yes

Resiliency: No

#### Solution Diagram



#### Site Details

1	Plot No. 12, Phase 2, Nerul West Opposite Nerul Railway Station Sector 22 Navi Mumbai MAHARASHTRA India 400706	Internet Access	300 Mbps	MSXLR1HS
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#### PRIMARY SERVICE DESCRIPTION

##### Feasibility

Access Type: OnnetWL

Access Provider: TCL MAN

Feasibility Created Date : 2022-05-13

Validity of feasibility: 30 days

##### Location



#### BASIC ATTRIBUTES

IP Address Provided By: TCL

Port Bandwidth: 300 Mbps

Service Variant: Standard

Local Loop Bandwidth: 300 Mbps

CPE Management Type: Unmanaged

Interface Type: 1000 BASE-TX

DNS: No

CPE: Customer provided

Access Required: Yes

#### ADVANCED ATTRIBUTES

Additional IPs: No

IPv4 Address Management: IPv4

IPv4 Address Pool Size: 29



PRINCIPAL  
Terna Engineering College  
Nerul, Navi Mumbai 400706

## Terms &amp; Conditions

## Terms &amp; Conditions

## Legal Notice:

Although considerable care has been taken in preparing and maintaining the information and material contained on this website, Tata Communications gives any warranty as to the currency, completeness, accuracy or correctness of any of the elements contained herein. Facts and information contained to be accurate at the time of posting. However, information may be superseded by subsequent disclosure, and changes may be made at any time with Communications shall not be responsible for, or liable in respect of, any damage, direct or indirect, or of any nature whatsoever, resulting from the use herein.

Wherever the Customer has requested to have their Purchase Order No. reflected in the invoices raised by the Supplier, the Customer agrees to provide the Purchase Order along with this Order Form, to enable the Supplier to get the Purchase Order validated and align the Service Delivery under this Order. Customer agrees and undertake that, in case of any delay or non-submission of the Purchase Order by the Customer, the Supplier shall not be obligated to provide the Services to the Customer.

## Customer Order Form - India Specific TERMS AND CONDITIONS

1. Customer shall not upload or make any amendment in relation to the Supplier's invoice on the Governmental Authority's goods and services tax net (other name known in future) without informing the Supplier in advance. Further, where such changes are made by or on behalf of the Customer on the notification to the Supplier, and where Supplier receives any notification from GSTN portal in regard to such changes, Supplier reserves the right to reject upon such changes on the GSTN portal.

2. Supplier will raise and issue a valid tax invoice, and receipt voucher along with other documents, strictly as per the details mentioned in the COF the Customer. Customer shall provide accurate details of the Customer Premises in the COF in accordance with the requirements of applicable goods and services tax which Supplier shall proceed to issue the invoice on the basis of the Customer Premises address available to the Supplier.

3. In case of supply of Services, where the place of supply is dependent on the registered address provided by the Customer under the COF, such registered address shall be treated as location of service recipient' on the records of the Supplier as required under applicable goods and services taxation laws. for any such cost payable or paid by the Supplier.

4. Where any discount on charges has been provided by the Supplier to the Customer, before the supply of goods or Services, such discount shall be reflected on the applicable invoice. The net amount of the invoice shall be treated as consideration for the supply of such goods and Services.

5. Allocation of consideration value in relation to fixed lease line Services:

- (a) In case of India Based Services consideration towards Services will be allocated in proportion of the Services to be availed of by each point in India. Supplier will issue an invoice from each state in which each such point is located at a proportionate percentage or value of the total consideration for such point. Such value or percentage will be identified in the relevant COF.
- (b) In case of India Global Services where only one point is located within India, Supplier will issue an invoice for full consideration from the state in which such point is located within India. However, in case two or more points are located in India, Supplier will issue an invoice for proportionate value of total consideration from each of the states in which each such point is located within India. Such value or percentage will be identified in the relevant COF.
- (c) In case of link based Services such as internet leased line services, where there is only one point of installation with respect to such link based Services, Supplier will issue an invoice for full consideration from the state in which such point is located within India.
- (d) In each of the above mentioned cases under sub-section (a) to (c), where the Customer has not provided in the Customer Order Form the registration number and address of the state in which the place of supply is determined, credit of taxes paid may not be available to the Customer.

6. Customer shall not have any right to market and/or re-brand the Services purchased by it as its own product and services or to resell the Services to third parties without required legal and/or regulatory licenses and consents from all relevant Governmental Authorities and has obtained Supplier's written consent, which is at the sole discretion. Customer shall strictly comply with all the legal and/or regulatory licenses and consents from all relevant Governmental Authorities with respect to resale of Services. The Service shall not be used for OSP purpose without registration with Department of Telecommunications and submitting the copy of the same to the Supplier.

7. The Service shall be used only for the purposes specified in the Customer's Order Form and shall not be used for or connected to any telecommunication services such as Switched Telephone Network (PSTN)/Public Land Mobile Network (PLMN) or any other services of whatsoever nature unless otherwise permitted by the Government with specific approvals/licenses. If the Service is found to have terminated on a PSTN/PLMN at either end, the Customer agrees that Supplier may terminate the Service and reimbursement from the Customer of such financial penalty as may be levied against Supplier by any Governmental Authority. Such amounts shall be payable by the Customer to Supplier within 5 (five) working days of the Supplier giving notice of such claim(s). Supplier shall also, at its sole discretion, be entitled to terminate the Service with immediate effect.

8. As per the notification issued by the Department of Telecommunications vide No. 18-1/BS II dated 19th April, 2006, it is permissible to have the logical termination of leased lines (PSTN/PLMN network) for the purpose of providing in any manner including business of International Long Distance Traffic by



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11. As per the notification issued by Department of Telecommunications vide No. 820-01/98-LR/Vol.(IX) Pt. I dated 01.10.2013, if the Customer avails India from Supplier and has deployed Network Address Translation (NAT) solution for accessing Internet over the Internet connectivity provided by Supplier, record & maintain the NAT SYS Log parameters with Supplier. Parameters to be stored in SYS LOG of NAT are:

- (1) Start Date (mm:dd:yyyy) & Time (hh:mm:ss)
- (2) End Date (mm:dd:yyyy) & Time (hh:mm:ss)
- (3) Source IP Address
- (4) Source Port
- (5) Translated IP Address
- (6) Translated Port
- (7) Destination IP Address; and
- (8) Destination Port

**Customer has deployed NAT solution for accessing Internet over the Internet connectivity provided by Supplier and hereby undertakes to comply with the mentioned clause.**

12. The Customer hereby represents and warrants that it has authorised the Sell-with Partner (defined below) to act for and on its behalf to engage with Supplier's designated portal and website : (i) to generate, download, and send to Customer any applicable quotations, agreements or proposed agreements, (ii) to generate, download, and send to Customer any applicable enrichment forms or other applicable documents, between Supplier and Customer (collectively "Relevant Documents") in connection with the Services provided to and complete, populate and submit any information required to be given in respect of Relevant Documents including uploading, sending and downloading documents back to the Supplier or over Supplier's designated portal and website, (iii) to manage Customer's obligations towards Supplier under Relevant Documents and download any applicable invoices in connection with Services including sending those invoices to Customer for payments, (v) to receive, and download any applicable Supplier's welcome notifications/emails and order or circuit id(s) related communication, Supplier's response or acknowledgement to Customer requests, Supplier's termination initiation requests, Supplier's planned or emergency work notifications, Services reports. Customer agrees that in each order or order being placed on behalf of the Customer, Customer is deemed to have been made aware of the terms governing such agreement and/or order and is bound by the same. The term "Sell-with Partner" means such partner legal entity or its Affiliates who has been tagged to this Order Form as having been provided customer opportunity under Supplier's Global Partnership Programme.

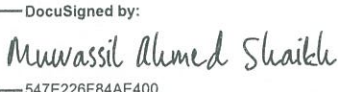
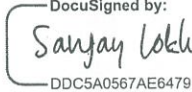
[Refer the Service Schedule Document \(null/optimus/service-schedule?ssproduct=ILL\)](#)

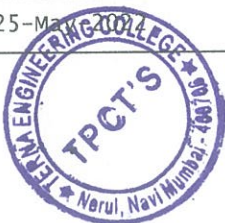
[Refer the exhibit document \(null/optimus/service-schedule-exhibit?quoteCode=IAS100522DZEQI69\)](#)


#### Signature Section

This Customer Order Form ('COF') is submitted in accordance with and governed by the Master Services Agreement or General Terms & Conditions, and the Service Schedule attached to this Order Form ('Terms and Conditions').

Customer acknowledges and agrees that the Terms and Conditions are hereby incorporated into this COF and, upon Supplier's acceptance in accordance with the Terms and Conditions, shall (together with this COF and any other terms and conditions accepted and agreed by the Customer) constitute a valid and binding contract between Customer and Supplier.

Customer		Supplier	
Customer :	Terna Engineering College	Supplier :	Tata Communications Limited
Customer Signature :	DocuSigned by:  547E226F84AE400...	Supplier Signature :	DocuSigned by:  DDC5A0567AE6479...
Customer Name :	Muwassil Ahmed Shaikh	Supplier Name :	Sanjay Lo
Customer Signed Date :	25-May-20	Supplier Signed Date :	24-May-20



  
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**Certificate Of Completion**

Envelope Id: 4F21C12460704BBEB5FACFD54E95EA8A	Status: Completed
Subject: Customer-Order-Form - IAS100522DZEQI69.pdf	
Source Envelope:	
Document Pages: 5	Signatures: 2
Certificate Pages: 3	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Enabled	Tata Communications Support
Time Zone: (UTC+05:30) Chennai, Kolkata, Mumbai, New Delhi	Equinox Business Park
	LBS Marg, Kurla (W)
	Mumbai, Maharashtra 400070
	support.customer@tatacommunications.com
	IP Address: 115.114.148.82

**Record Tracking**

Status: Original	Holder: Tata Communications Support	Location: DocuSign
5/25/2022 9:42:50 AM	support.customer@tatacommunications.com	
Storage Appliance Status: Connected	Pool: Tata Communications - India Based Users	Location: DocuSign

**Signer Events**

Muwassil Ahmed Shaikh  
 muwassilshaikh@ternaengg.ac.in  
 Mr Muwassil Ahmed Shaikh  
 Security Level: Email, Account Authentication (None)

**Signature**

DocuSigned by:  
  
 547E228F84AE400...  
 Signature Adoption: Pre-selected Style  
 Signed by link sent to  
 muwassilshaikh@ternaengg.ac.in  
 Using IP Address: 182.66.212.114

**Timestamp**

Sent: 5/25/2022 9:43:04 AM  
 Viewed: 5/25/2022 10:44:38 AM  
 Signed: 5/25/2022 10:48:14 AM

**Electronic Record and Signature Disclosure:**

Accepted: 5/25/2022 10:44:38 AM  
 ID: d7e252f4-81ff-4550-949c-6cc7cb578172  
 Company Name: Tata Communications - India-Based Users

Sanjay Lokhande  
 sanjay.lokhande@tatacommunications.com  
 Associate Vice President  
 Tata Communications Limited  
 Security Level: Email, Account Authentication (None)

DocuSigned by:  
  
 DDC5A0567AE6479...  
 Signature Adoption: Pre-selected Style  
 Signed by link sent to  
 sanjay.lokhande@tatacommunications.com  
 Using IP Address: 163.116.205.114

Sent: 5/25/2022 10:48:23 AM  
 Viewed: 5/25/2022 10:49:07 AM  
 Signed: 5/25/2022 10:49:22 AM

**Electronic Record and Signature Disclosure:**

Accepted: 3/23/2019 11:18:11 AM  
 ID: ab7180fc-ba00-456d-86ee-6e931bf9a2a3  
 Company Name: Tata Communications - India-Based Users

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp



  
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Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
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Envelope Sent	Hashed/Encrypted	5/25/2022 9:43:04 AM
Certified Delivered	Security Checked	5/25/2022 10:49:07 AM
Signing Complete	Security Checked	5/25/2022 10:49:22 AM
Completed	Security Checked	5/25/2022 10:49:22 AM

Payment Events	Status	Timestamps
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**Electronic Record and Signature Disclosure**



**PRINCIPAL**  
**Terna Engineering College**  
**Nerul, Navi Mumbai - 400 706.**

**Consent to the Use of Electronic Signature**

Each party agrees that the use of electronic signatures of the parties included in this contract/document using the DocuSign e-signature platform are intended to authenticate this writing and shall have the same force and effect as manual signatures.